

Vancouver Island Conference Centre Receives Service Award From Meeting Professionals International October 21, 2009

TORONTO (October 19, 2009) - The Vancouver Island Conference Centre proudly accepted the Silver Service Award from Meeting Professionals International (MPI), British Columbia chapter last week. Chosen out of 180 venue members, the Conference Centre received the service award based on a long list of criteria, including service and attention to detail.

"Since opening in 2008, the Vancouver Island Conference Centre has prided itself on superior customer service," said Philippe Gadbois, senior vice-president, sales and marketing. "We are proud to congratulate the Centre on this well-deserved award."

The VICC was chosen for this award based on criteria met during an MPI sponsored event for British Columbia members on May 7th, 2009. Throughout the event the keynote speaker and event planner for Oprah Winfrey Debi Lilly, consistently made an example of the Conference Centre when speaking about the importance of every detail of an event. Ms. Lilly commended the Vancouver Island Conference Centre for being right on the mark with its attention to detail. A strong décor theme, special lighting and technology were all important to this successful event.

"We were honoured to host an event planner as well-respected in the industry as Debi Lilly," said Denise Tacon, general manager. "We are very proud that it was this event that led us to win our first service award so soon after opening."

The Vancouver Island Conference Centre adds the Silver Service Award to a long list of others including Award of Merit for Engineering Excellence, a sustainability award from the Canadian Urban Institute, 2008/2009 Golder Sustainability Award and the 2007 Nortel Innovation Solutions Award, among many others.

Meeting Professionals International is the world's largest association of meeting professionals with almost 23,000 members in 64 countries committed to shaping and defining the future of the meeting and event industry. The BC Chapter serves the province of British Columbia and has over 180 members.

For images please visit <http://www.cleanpix.com/cleanpix/portal/Wpxa:bKA:pKw>

About the Vancouver Island Conference Centre
Located on Vancouver Island in the beautiful harbour city of Nanaimo, British Columbia, the Vancouver Island Conference Centre is one of Canada's newest offerings to the convention and conference industry.

The Centre is conveniently situated in historic downtown Nanaimo, just steps from the Nanaimo harbour front, seaside walkway and the old-city charm of downtown Nanaimo. The Vancouver Island Conference Centre supports groups of up to 1300 within the 38,000 square feet of flexible, functional convention and meeting space. The Centre provides one of the most advanced audio, video and control systems in all of Western Canada and has nine multipurpose meeting rooms with full audio/visual capabilities and large windows for natural light and beautiful scenic views. For more information please visit www.viconference.com

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